

Direct Cellular Weight Scale

Transtek GBS-2104-G-CS

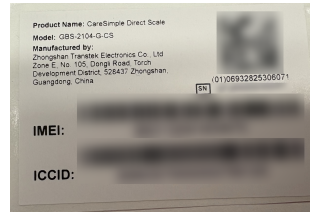
A cellular scale that measures weight only. The patient steps on barefoot, and the reading is sent to the care team over the cellular network. No app, Wi-Fi, pairing, or button press is needed. Weighs 11 to 440 lb (5 to 200 kg).



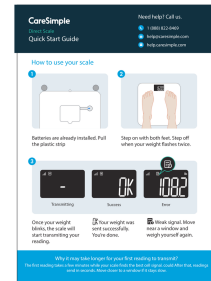
The device

CareSimple
CareSimple Direct Scale


The box it comes in



IMEI and serial label (numbers hidden here)



Quick start guide in the box

Quick start guide: [English](#) · [Español](#) | **Full manual:** ask CareSimple Support.

What You Need

IN THE BOX

- Direct Cellular Weight Scale
- 4 AA batteries (already installed)
- User manual and quick start guide

YOU PROVIDE

- A flat, hard floor (not carpet)
- New AA batteries when the old ones run out

Before You Begin: Prepare the Patient

- First use only: pull the plastic strip out of the battery compartment on the back. All digits then show on the screen.
- Place the scale on a **flat, hard floor**. Carpet or rugs change the reading. Do not use on slippery tile.
- Keep the scale about 2 in (5 cm) away from walls, furniture, and other items. Touching them can change the reading.
- Weigh at least 2 hours after eating, and not right after exercise, a bath, or drinking.
- Weigh at the **same time every day**, on the same scale, in the same spot.
- Remove shoes and socks. Wear as little clothing as possible.
- Check the unit on the screen. The scale starts in lb. To change it, press the round button on the back (lb, kg, or st and lb).

Step by Step: Taking a Reading

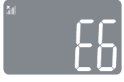
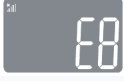
- 1 Have the patient step on the scale with **both bare feet**. The scale turns on by itself.
- 2 Tell the patient to stand still with knees straight and feet fully on the glass.
- 3 Wait. The weight blinks twice, then locks. The antenna icon shows while the scale connects.
- 4 The screen shows dashes while the weight is sent. **OK** means the reading reached the care team (this can take a few minutes).
- 5 The patient can step off after the weight blinks twice. Do not weigh again until **OK** or a failed-send icon shows.
- 6 The scale turns off by itself about 10 seconds after it shows 0.0.

Reading the Result

- Weight shows in lb unless changed to kg or st and lb. It reads in steps of 0.2 lb (0.1 kg).
- Antenna with an X: the scale could not connect. Weight stays on screen.
- Page icon with a clock: the weight was not sent. See the table below.

Troubleshooting

Find what the screen shows, then follow the steps. If it keeps happening, call CareSimple Support.

Screen shows	What it means	What to do
 OK	The weight was sent to the care team	Nothing to do. Step off; the scale turns off by itself.
 Dashes	Overload. Weight may be above 440 lb or below 11 lb.	Weigh again. If it repeats, confirm weight is 11 to 440 lb. Call CareSimple Support .
 SIM icon	SIM error	Call CareSimple Support . Do not touch the SIM.
 No signal	No signal	Move the scale to a spot with strong signal. If it persists, call CareSimple Support .
 E1	Hardware error (scale and cellular module not talking)	Weigh again. If it repeats, call CareSimple Support .
 E3	Data transmission error	Move to another area, near a window. Use where a cell phone gets strong signal.
 E4	No cellular coverage or connection error	Move to another area, near a window. Use where a cell phone gets strong signal.
 E5	Original SIM was replaced, or the cellular service is suspended or ended	Call CareSimple Support . Do not touch the SIM.
 E6	Server connection error	Move near a window and try again. If it repeats, call CareSimple Support .
 E8	Certificate error	Call CareSimple Support .
 EErr	Hardware error	Weigh again. If it repeats, call CareSimple Support .

Screen shows	What it means	What to do
 Antenna with X	Scale could not connect to the network	Move near a window or to a stronger signal spot. Weigh again.
 Transfer failed	Data transfer failed	Move to a stronger signal spot and weigh again. If it repeats, call CareSimple Support .
 Low battery	Low battery	Replace all 4 AA batteries together. Do not mix old and new.
Screen is blank	Batteries missing, worn, or plastic strip still in	Pull out the strip. Replace all 4 AA batteries.

When to Contact the Care Team

Customize this box for your program.

- Rapid weight gain or loss outside the range set in the patient's care plan
- The scale keeps showing errors or won't send after several tries
- The patient cannot stand safely on the scale. Have them hold a stable support only to step on and off, not during the weighing

Device Care and Battery

- Clean with a soft dry cloth, or a soft cloth wrung out with water, then dry. Do not wash or soak the scale.
- Keep it dry, away from heat, direct sunlight, and children. Do not put heavy objects on it.
- If the battery icon blinks, replace all 4 AA batteries at the same time. Do not mix alkaline, carbon-zinc, or rechargeable batteries.

Need help? Contact CareSimple Support

We help with device, connection and supply questions. Have the device serial number or IMEI (on the device label) and the patient's program name ready.

PHONE

888-822-8469

EMAIL

help@caresimple.com

HELP CENTER

help.caresimple.com

Contact Support when:

- The scale won't turn on, or the batteries are new and it still turns off
- The scale is damaged, lost, or needs to be replaced
- A SIM error, E5, or E8 shows
- Readings don't reach the care platform after several attempts
- Any other equipment or connectivity issue that is not a clinical concern