

BT007A Cellular Weight Scale

Partner device by BodyTrace (BT007A)

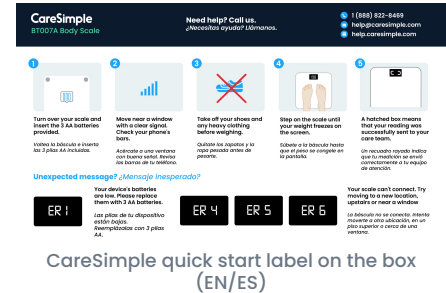
The patient steps on the scale. No app, pairing, or button is needed. The reading is sent over the cellular network to the care team through the CareSimple platform.



The device



The box it comes in



Quick start label (on the box): [English and Español](#) | **Full manual:** [English](#)

What You Need

IN THE BOX

- BT007A scale
- 3 AA alkaline batteries

YOU PROVIDE

- A hard, even floor (never carpet)
- New AA alkaline batteries when needed. Duracell is best. Energizer or Amazon Basics also work.

Before You Begin: Prepare the Patient

- Set the scale on a hard, even floor. Never use carpet.
- Keep the scale about 2 in (5 cm) away from walls, furniture, and other items. Touching them can change the reading.
- Use the scale in the same place each time. Do not move it around.
- Pick the same time each day, such as each morning after using the bathroom and before breakfast.
- Have the patient wear similar clothing each time.
- Have the patient take off shoes and empty pockets.
- Check that the patient weighs 440 lb (200 kg) or less. The scale is for adults and weighs 22 to 440 lb (10 to 200 kg).

Step by Step: Taking a Weight

- 1 Have the patient step onto the glass platform and stand in the center, with weight even on both feet.
- 2 Tell the patient to stand still and stay quiet. Moving or talking can cause an error.
- 3 The patient stands without support. No leaning on a wall, counter, railing, or furniture.
- 4 The scale turns on by itself, measures, and shows the weight.
- 5 Have the patient step off. The scale sends the weight by itself: a dotted line runs around the edge of the screen until it makes a full box.
- 6 Then the screen goes blank. That means the weight was sent.

Reading the Result

- The scale shows pounds or kilograms, depending on how it was set up.
- It does not need a button press, app, or phone.

Troubleshooting

Find what the screen shows, then follow the steps. If it keeps happening, call CareSimple Support.

Screen shows	What it means	What to do
Er 1	Battery is low	Replace all 3 AA batteries with new alkaline ones.
Er 2	Patient moved or talked during the weight	Have the patient stand still and quiet. Weigh again.
Er 3	Overload: weight is over the scale's rated limit	Do not use this scale. Tell the care team.
Er 4, Er 5, or Er 6	No cell signal, cell connection error, or data send error	Move the scale near a window, where a phone gets strong signal.
Er 7	Internal error	Replace all 3 AA batteries with new alkaline ones. If it returns, call CareSimple Support .
Er 9	Setup (provisioning) error	Weigh again. If it returns, call CareSimple Support .
Er 10 or Er 11	Service suspended (10) or ended (11)	Call CareSimple Support .
No power when stepping on	Dead batteries or wrong direction	Use 3 new alkaline AA batteries. Match the battery diagram.
Weight seems wrong or changes	Carpet, uneven floor, or movement	Use a hard, even floor. Stand still. Weigh again.

When to Contact the Care Team

Customize this box for your program.

- Rapid weight gain or loss outside the range set in the patient's care plan
- The scale keeps showing errors or will not send after several tries
- Patient is a fall risk and cannot safely step on or off alone. Have them hold a stable support only while stepping on or off, never during the weight.

Device Care and Battery

- Store and use the scale in the same place. Do not move it around.
- Clean with a soft dry cloth, or a cloth damp with mild natural soap. No alcohol or harsh cleaners.
- The scale is not water resistant. Do not use it if the glass is cracked or badly scratched.
- Use 3 new alkaline AA batteries. Duracell is recommended; Energizer or Amazon Basics also work. Batteries last 300 to 500 weigh-ins.

Need help? Contact CareSimple Support

We help with device, connection and supply questions. Have the device serial number or IMEI (on the device label) and the patient's program name ready.

PHONE

888-822-8469

EMAIL

help@caresimple.com

HELP CENTER

help.caresimple.com

Contact Support when:

- The scale will not turn on, even with new batteries
- The scale is damaged, cracked, lost, or needs to be replaced
- Er 7, Er 9, Er 10, or Er 11 shows and weighing again does not fix it
- Weights are not reaching the care team after several tries
- Any other equipment or connection problem that is not a clinical concern